

May.21/2020



## Restaurant Plan

Throughout the duration of the 2020 Golf Season, we have faced some of the most trying times that any of us have ever experienced. This has altered the way we interact with one another in almost every way imaginable. I want to personally thank you all, member & guest alike, for your incredible support of our facility. Together, we have navigated our way through these unsettling times and are slowly reaching the other side. The next chapter of this story begins with our team slowly and safely reopening parts of our business, our Lounge & Patios in particular. I want to share some of the policies, guidelines & protocols that our staff and guests will be following in order to keep one another safe and healthy, while striving to reach our new sense of normalcy. The following policies have been put forth by local health authorities. Our team at Fairview Mountain will adapt to these policies while continually striving to provide the “Fairview Mountain Experience” that we all know and love.

- All Employees will abide by strict hygiene protocols at all times. Staff & Guests will maintain a 6 foot distance from one another at all times. Staff will take orders from 6 feet away.
- Groups will be sat 6 feet apart. Groups will be sat in tables of 4, with a maximum of 6 guests per table.
- Groups will be provided with laminated menus that will be disinfected between each use.
- Food & Beverage Drop Off Stations will be established, servicing 3-4 tables. This will aid in the physical distancing protocols between customer & server.
- 1 Staff Member will be scheduled during known high traffic times with a sole focus on the cleaning & sanitization of facility service areas & communal touch points.
- Staff will report any customer or employee with suspected symptoms of illness directly to Management
- Rigorous hygiene protocol training has been implemented for all employees. Hand sanitizer, disinfectant & hand washing stations are readily available throughout the Lounge and on Patios. Government issued hand washing instructions & Covid-19 Information posted throughout the building.
- Foot door openers, open restroom doors & open double doors in place to mitigate contact points.
- Takeout line at bar with physical distancing markers established.
- Buffets & self-serve amenities are not permitted at this time.

**We understand that these measures will create a different dining experience than you were once used to. However, we remain committed to providing you with a fantastic experience amongst our stunning scenery. Whether you'd prefer to dine on one of our beautiful patios or dine inside, your safety and peace of mind is paramount to us.**

**Once again, thank you for the steadfast support of Your Club. I can speak for the entire team in saying that we are very eager to serve you all again. We look forward to once again creating a complete experience for you here at Fairview Mountain.**

**Sincerely,**

**-Jesse Forrest, F&B Manager**